

The Patient Portal set up is required in order to complete new patient paperwork. If paperwork is not completed on the portal, you will need to come 10-15 minutes early to the appointment to fill out a paper copy.

The Patient Portal is also the best way for you to make or cancel appointments.

PATIENT PORTAL LOGIN INSTRUCTIONS

1. You will get an email with a link to create your patient portal account. This link is good for 48 hours. If you do not get this email or the link has expired, please call our office to get the link resent.
2. Select the link and choose a login and password.
3. To log in to the patient portal at a future date:
 1. Go to our website www.northlandcompletecounseling.com
 2. Select Patient Portal from the top menu
 3. Select your therapist
 4. You will be directed to the login page.

DIRECTIONS TO OFFICE

FROM MO-291& MO-15 (W KANSAS ST) INTERSECTION

4. Head north on MO-291
5. Stay on MO-291, you will cross over I-35
6. Turn left onto NE 96th St
7. Complex is on right side of road, across from Pleasant Valley Baptist Church. Buildings are tan with blue metal roofs.
8. We are in the 1st building (1524). You can park in either the East (1st entrance) or West (2nd entrance) parking lot. Ramp/handicap access is from West parking lot. Entrance to building is on the North side. We are Suite C.

FROM NORTH OF LIBERTY

1. Take I-35 S towards Liberty
2. Take the MO-291 exit (Exit 17) toward KCI Airport/I-435/Liberty
3. Merge right onto MO-291 toward I-435/KCI Airport/Kansas City
4. Turn Left onto NE 96th St
5. Complex is on right side of road, across from Pleasant Valley Baptist Church. Buildings are tan with blue metal roofs.
6. We are in the 1st building (1524). You can park in either the East (1st entrance) or West (2nd entrance) parking lot. Ramp/handicap access is from West parking lot. Entrance to building is on the North side. We are Suite C.